

Format for investors complaints' data to be displayed by Registered Merchant Bankers on their respective websites: Municipal Debt Securities**Data for month ending – July, 2023**

| SN | Received from | Carried forward from previous month | Received during the month | Resolved during the month* | Pending at the end of month # | Pending complaints > 3 month | Average Resolution time^ (in days) |
|----|-------------------------------|-------------------------------------|---------------------------|----------------------------|-------------------------------|------------------------------|------------------------------------|
| 1 | Directly from Investors | NIL | NIL | NIL | NIL | NIL | NIL |
| 2 | SEBI (SCORES) | NIL | NIL | NIL | NIL | NIL | NIL |
| 3 | Stock Exchanges (if relevant) | NIL | NIL | NIL | NIL | NIL | NIL |
| 4 | Other Sources (if any) | NIL | NIL | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL | NIL | NIL |

Trend of monthly disposal of complaints for the financial year: 2023-24

| SN | Month | Carried forward from previous month | Received during the month | Resolved during the month * | Pending at the end of month # |
|----|--------------------|-------------------------------------|---------------------------|-----------------------------|-------------------------------|
| 1 | April-2023 | NIL | NIL | NIL | NIL |
| 2 | May-2023 | NIL | NIL | NIL | NIL |
| 3 | June-2023 | NIL | NIL | NIL | NIL |
| 4 | July-2023 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Last 3 years' trend

| SN | Year | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1 | 2021-22 | NIL | NIL | NIL | NIL |
| 2 | 2022-23 | NIL | NIL | NIL | NIL |
| | Grand Total | NIL | NIL | NIL | NIL |